HEIDS

26th September2024
University of Aberdeen

Action Items

Chair: Clare Taylor

Welcome		
1		Claire Taylor opened the meeting, welcoming everyone and thanked HP for their hospitality last night.

HP – HP's approach to innovative, sustainable, hybrid, digital end user modernisation.		
		Alex Conder - Scottish Government HP Print Account Manager#
		Ash Curran - Scottish Government HP Sustainability Specialist
		David Milliken - Scottish Government HP Pre Sales Specialist
		Fraser Mackenzie - Scottish Government HP Hybrid Work Solutions & Peripherals
		Nick Macauley - Scottish Government HP Public Sector Scotland Sales Lead
2		Nick Macauley, Scottish Government HP Public Sector Scotland Sales Lead introduced his team and provided an overview of their frameworks, next generation technology and AI.
		David Milliken showed the next generation of CoPilot + devices including the newly launched AI Companion (Beta), noting that this functionality will require a CoPilot license. The sustainability benefits of these devices were also highlighted, and it is expected that they will be available towards the start of the next year.
		HP highlighted the free Microsoft funded Windows 11 readiness assessment and the looming deadline for the end of Windows 10.
		Fraser provided an update on HP Poly talking to the areas of success, people and spaces. SIP handsets were discussed regarding the roll out of Teams telephony.
		Device Lifecycle extension was discussed outlining how we might extend the life of the devices we already own, certified and supported by HP. **ACTION**: HP to confirm what is the likely costs of refurbishing older devices will be.
		HP Print offering was highlighted include the sustainability benefits of their devices including the possibility of sharing Print rooms between institutions.
		The HP Sustainability team are keen to establish Projects within Education. **ACTION**: Colleagues to make introductions to their sustainability team/officers

Meeting		
3		The of the minutes of the last meeting were accepted, although it was noting that the date needs to be changed to the 14th June.

		ACTION: Secretary to update the minutes. All of the actions from previous meetings have been completed. The follow up demo with Trickle took place and Heriot Watt are now considering a small scale pilot.

Safezone – Scottish Alliance
Brian Henderson – HEFESITIS

4		Brian and Claire Taylor met with the Iain Pennell (Senior Director & Sector Leader) of CriticalArc who own Safezone. An initial discussion has taken place looking at how we might develop the Safezone offering and colleagues were invited to join future discussions. Three institutions volunteered to be included in the next conversations, with the possibility of including colleagues from South of the border.

USECEC Workshop strategic prioritises
Victoria Dishon

6		A meeting of HEIDS members was held to look the possible areas that we might wish to focus on. A Microsoft Form will be shared to rank the areas of priority and focus identified and possibility look at more shared services across the sector. **ACTION**: Vice-Chair to circulate the form to members. The wider list will be shared as we work towards the wider USECEC action plan, noting the need to ensure we identify the resources that are required to deliver them. SCHOMS were invited to report through HEIDS into USECEC if they felt this would be helpful.

Group updates and Feedback

5		**APUC – Michael McLaughlin** APUC circulated a written report in advance of the meeting.
6		**Universities Scotland - Ulrike Peter** No report
7		**Jisc – Jason James Gillanders** Jisc will share a written report following the meeting. Jisc confirmed that that new Jisc innovation hub should be opening today and that the again the Security conference will be in South Wales, however next year it isto be held in Manchester **ACTION**: Jason to share the report.
8		**HEFESTIS – Brian Henderson**

		HEFESITIS, which is owned by the members have just been through external audit cycle. A vision paper is being presented to the board in November outlining how they positively retain customers and change existing service, continue to add more value, new services and partnerships. CISO Share – Added both a London and Welsh University. SC3 – Expand a pilot to provide to seven public services org. UniDesk – A Scottish college has joined the service
9		**UCISA – Deborah Green** Deborah provided an update on the Tribal and Unit 4 representation activities which prompted a wider group discussion. Discussions regarding Unit4 also took place with a follow up survey to be sent around our membership. **ACTION:** Survey to be agreed and shared There continues to be significant amounts of active representation work on-going with multiple providers. Please join the relevant confidential Teams groups if you wish to be kept informed. Two new appointments – A new head of representation and a new head of operations
10		**NCSC** There was no update provided.
AOCB		
11		An update was provided on the Discover Ellucian Day on the 28th August 2024.
12		**Jisc offered to hold a future meeting at their new** **Future meetings**: • November/December – University of Glasgow • University of Dundee – Feb/March 2025 (TBC) • University of Edinburgh – AGM – 12 June 2025

Attendees in person

Ben	Holme	(St Andrews)	James	Gillanders	(Jisc)
Catherine	McMillan	(Strathclyde)	Jill	Martin	(UHI)
Claire	Taylor	(Napier) | Chair	Kris	Getchell	(Fife College)
David	Robertson	(Queen's Uni Belfast)	Mark	Johnstone	(Glasgow)
David	Smyth	(Queen's Uni Belfast)	Michael	McLaughlin	(APUC)
Deborah	Green	(UCISA)	Mike	Whyment	(Aberdeen) | Secretary
Fraser	Muir	(Heriot-Watt)	Victoria	Dishon	(Heriot-Watt) | Vice Chair

Attendees on line

Caroline	Cochrane	(RCS)
David	Milliken	(HP)
David	Smyth	(Queen's Uni Belfast)
Deborah	Green	(UCISA)
James	Gillanders	(Jisc)
Jill	Martin	(UHI)
Kenji	Lamb	(College Development Network)
Lynn	Duffy	(HP)